



# ESL Vocabulary Worksheet for Adults

## Topic: Speaking Practice

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### Exercise 1: Role-Playing Exercises

#### **Exercise 1.1: Customer and Service Provider Interaction**

*Instructions: Pair up with a classmate. One of you will be the customer, and the other will be the store manager. Use the prompts below to guide your conversation.*

##### **Customer:**

- Greet the manager and explain the reason for your visit.
- Describe the problem with the product you purchased.
- Express your disappointment politely and ask for a possible solution.
- Respond to the manager's suggestions and negotiate a satisfactory outcome.
- Thank the manager and conclude the conversation.

##### **Store Manager:**

- Greet the customer and ask how you can assist them.
- Listen to the customer's complaint and show empathy.
- Offer a solution such as a refund, exchange, or repair.
- Handle any objections or additional requests from the customer.

- Close the conversation by thanking the customer for visiting.

### **Exercise 1.2: Doctor-Patient Consultation**

*Instructions: Switch roles with your partner. The new 'doctor' will diagnose the 'patient' based on their symptoms.*

#### **Patient:**

- Describe your symptoms to the doctor.
- Answer the doctor's questions about your medical history.
- Ask about the possible causes of your symptoms.
- Inquire about treatment options.
- Discuss follow-up steps and express your thanks.

#### **Doctor:**

- Ask the patient about their symptoms.
- Inquire about the patient's medical history and lifestyle.
- Explain the possible diagnosis in a way the patient can understand.
- Suggest treatment options and explain the benefits and side effects.
- Advise on follow-up steps and reassure the patient.

### **Exercise 1.3: Job Interview Simulation**

*Instructions: Maintain your roles. The 'interviewer' will ask questions, and the 'candidate' will respond as if in a job interview.*

#### **Interviewer:**

- Start by introducing yourself and explaining the interview process.
- Ask the candidate to tell you about themselves.
- Inquire about the candidate's experience in the relevant field.
- Ask the candidate why they are interested in this position.
- Question the candidate about their strengths and weaknesses.
- Discuss a challenging situation the candidate has faced at work and how they dealt with it.
- Ask the candidate where they see themselves in five years.

- Inquire if the candidate has any questions about the company or position.
- Explain the next steps in the hiring process.
- Thank the candidate for their time and conclude the interview.

**Candidate:**

- Greet the interviewer and introduce yourself.
- Provide a summary of your professional background.
- Highlight your relevant experience and skills.
- Explain your interest in the job and the company.
- Discuss your strengths and how you're addressing your weaknesses.
- Describe a challenging work situation and how you overcame it.
- Share your career goals for the next five years.
- Ask insightful questions about the company and the role.
- Express your enthusiasm for the opportunity.
- Thank the interviewer and ask about the next steps.

**Exercise 2: Debate Exercises****Exercise 2.1: Technology in the Workplace**

*Instructions: Form two groups. One group will argue for the benefits of remote working, while the other will advocate for in-office working. Use the statements below to support your arguments and develop counterarguments.*

**Group A - Remote Working:**

- Argue how remote working can improve work-life balance.
- Discuss the environmental benefits of reducing the commute.
- Explain how remote working can lead to increased productivity.
- Debate the cost savings for individuals and companies.
- Present the flexibility remote working offers for global collaboration.

**Group B - In-Office Working:**

- Argue the importance of face-to-face collaboration.
- Discuss the role of the office environment in fostering company culture.
- Explain how in-office work can lead to better team dynamics.

- Debate the potential for more structured workdays.
- Present the benefits of clear boundaries between work and home life.

## **Exercise 2.2: Environmental Policies**

*Instructions: Continue in your groups. This time, debate the implementation of a new environmental policy, such as a plastic bag ban. Consider its implications from various perspectives.*

### **Group A - For the Policy:**

- Discuss the environmental impact of reducing plastic waste.
- Argue the long-term benefits for wildlife and ecosystems.
- Present the success stories from other regions that have implemented similar policies.
- Debate the economic benefits of encouraging reusable materials.
- Talk about the role of individual responsibility in environmental conservation.

### **Group B - Against the Policy:**

- Consider the immediate economic impact on businesses.
- Argue the inconvenience to consumers and potential backlash.
- Discuss the challenges of enforcing such a policy.
- Present alternative solutions that might be more effective.
- Debate the potential unintended consequences of the policy.

## **Exercise 3: Discussion Exercises**

### **Exercise 3.1: Travel Experiences**

*Instructions: In a group discussion, use the prompts below to share and compare your travel experiences.*

- Describe the best place you have ever visited and why it was memorable.

- Share a challenging travel experience and how you dealt with it.
- Discuss the role of travel in personal growth.
- Talk about the importance of understanding different cultures through travel.
- Share tips on budgeting for travel.
- Discuss the impact of tourism on local communities.
- Share your thoughts on the concept of 'traveling like a local'.
- Discuss the pros and cons of solo travel versus group travel.
- Share your bucket list of travel destinations.
- Discuss how travel has changed in recent years, especially with technology.

### **Exercise 3.2: Health and Fitness Trends**

*Instructions: Engage in a group discussion about the latest trends in health and fitness using the questions below.*

- What new health or fitness trend have you tried recently?
- Share your opinion on the effectiveness of popular diets.
- Discuss the importance of mental health in relation to physical fitness.
- Talk about the role of technology in health and fitness.
- Share your strategies for maintaining a healthy lifestyle with a busy schedule.
- Discuss how social media influences our perception of health and fitness.
- Share your thoughts on the accessibility of healthy food options.
- Discuss the impact of celebrity endorsements on health products.
- Talk about the importance of professional guidance in fitness.
- Share your views on the future of health and wellness trends.

## **Exercise 4: Presentation Exercises**

### **Exercise 4.1: My Dream Job**

*Instructions: Prepare a short presentation about your dream job using the prompts below. You will present this to the class.*

- Introduce the job title and industry.
- Explain why this job appeals to you.
- Describe the main duties and responsibilities of the job.

- Discuss the skills and qualifications needed for the job.
- Talk about the challenges you might face in this role.
- Share what you are doing to reach this career goal.
- Discuss where this job can take you in the future.
- Talk about the impact this job has on society.
- Share a success story of someone in this job.
- Conclude with what you hope to achieve in this role.

### **Exercise 4.2: A Product Pitch**

*Instructions: Develop a pitch for a new product idea. Use the following questions to guide your presentation, which you will deliver to the class.*

- Start with a catchy introduction to grab attention.
- Describe the product and its primary features.
- Explain the problem that your product solves.
- Identify the target market for your product.
- Discuss how your product is different from existing solutions.
- Talk about the potential for market growth.
- Present your marketing strategy.
- Discuss the cost of the product and pricing strategy.
- Share potential challenges and how you plan to overcome them.
- Conclude with a strong closing statement to leave a lasting impression.

## **Exercise 5: Interview Exercises**

### **Exercise 5.1: Hosting a Talk Show**

*Instructions: One learner will act as a talk show host, and another as a guest expert. Use the prompts below to conduct the interview.*

#### **Talk Show Host:**

- Introduce the guest expert and the topic of discussion.
- Ask about the expert's background and qualifications.
- Inquire about the current state of the topic (e.g., renewable energy).
- Discuss the challenges and advancements in the field.
- Ask the expert for their opinion on future developments.

- Inquire about the impact of policy changes on the topic.
- Discuss the role of the public in supporting the topic.
- Ask the expert to share a personal success story.
- Take a couple of questions from the 'audience'.
- Thank the expert and close the segment.

### **Guest Expert:**

- Greet the host and audience, and briefly introduce yourself.
- Share your journey and experience in the field.
- Discuss the importance of the topic for the present and future.
- Highlight the main challenges and how they can be addressed.
- Offer your perspective on future trends and innovations.
- Explain how policy and regulation affect the field.
- Emphasize the importance of public awareness and action.
- Share a significant achievement or breakthrough you've been part of.
- Answer audience questions with concise and informative responses.
- Thank the host and audience for the opportunity to discuss the topic.

### **Exercise 5.2: The Opinion Panel**

*Instructions: Form a panel with a group of learners. The rest of the class will act as the audience and ask questions. Use the prompts below to guide the panel discussion.*

### **Panel Members:**

- Introduce yourself and your area of interest or expertise.
- Share your opinion on a current hot topic (the audience will provide the topic).
- Discuss your perspective on the implications of this topic.
- Debate the topic with fellow panel members respectfully.
- Answer questions from the audience clearly and concisely.
- Discuss potential solutions or actions related to the topic.
- Share personal experiences that relate to the discussion.
- Offer predictions on the future of the topic.
- Highlight the importance of public engagement with the topic.
- Conclude with a statement on the value of open discussion and debate.

**Audience Members:**

- Ask thoughtful and relevant questions to the panel.
- Listen actively and consider the different viewpoints presented.
- Engage with the panel through follow-up questions or comments.
- Reflect on how the discussion might influence your own opinions.
- Provide feedback to the panel on the effectiveness of their arguments.



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